

The past months have brought many challenges in the trucking industry in the United States. While most of these challenges are beyond TWS's control, they are impacting door delivery for both import and export cargo. We would like to share some information for your understanding and provide recommendations to help us serve you better.

General matters

- Volume & Weather issues
- Continued high cargo volume, with some locations facing record breaking numbers in volume growth (e.g. Savannah)
- Larger vessels releasing more containers at the same time
- Less working days for Christmas and New Year's holiday closures
- Severe winter weather and freezing temperatures for several weeks

Regulation & Intermodal Trucking Industry situation

- New Governmental Regulations: Electronic Logging Mandate (ELD) went into effect in December 2018, strictly limiting drivers to max. 11 hours of service
- Aging work force and a large number of drivers leaving the trucking industry combined with an existing driver shortage
- High oil prices pulling truckers from hauling intermodal to hauling crude oil
- Fewer new trucking companies entering the market

Other factors

- Decrease in free time at the rail ramps given by Class I Railroads
- Chassis shortage mainly due to weather and increased volumes

Transworld has been sending truckers pre-advice in advance of cargo arrival to prepare capacity as well as making vessel schedule improvements to help delivery planning.

Please consider the following suggestions to help all parties involved reduce delays and avoid additional costs.

- Provide delivery orders and contact info along with all related documents in advance
- Load/unload containers within the allotted loading/unloading free time (hours) to avoid layover charges due to the driver running out of hours
- Be flexible with warehouse delivery scheduling and rescheduling
- Understand the impact of regulations (e.g. ELD) and how it affects your demands

We continue to communicate with our customers and seek solutions to these issues. We are working with all our service providers to keep your freight moving in a timely and reliable manner